

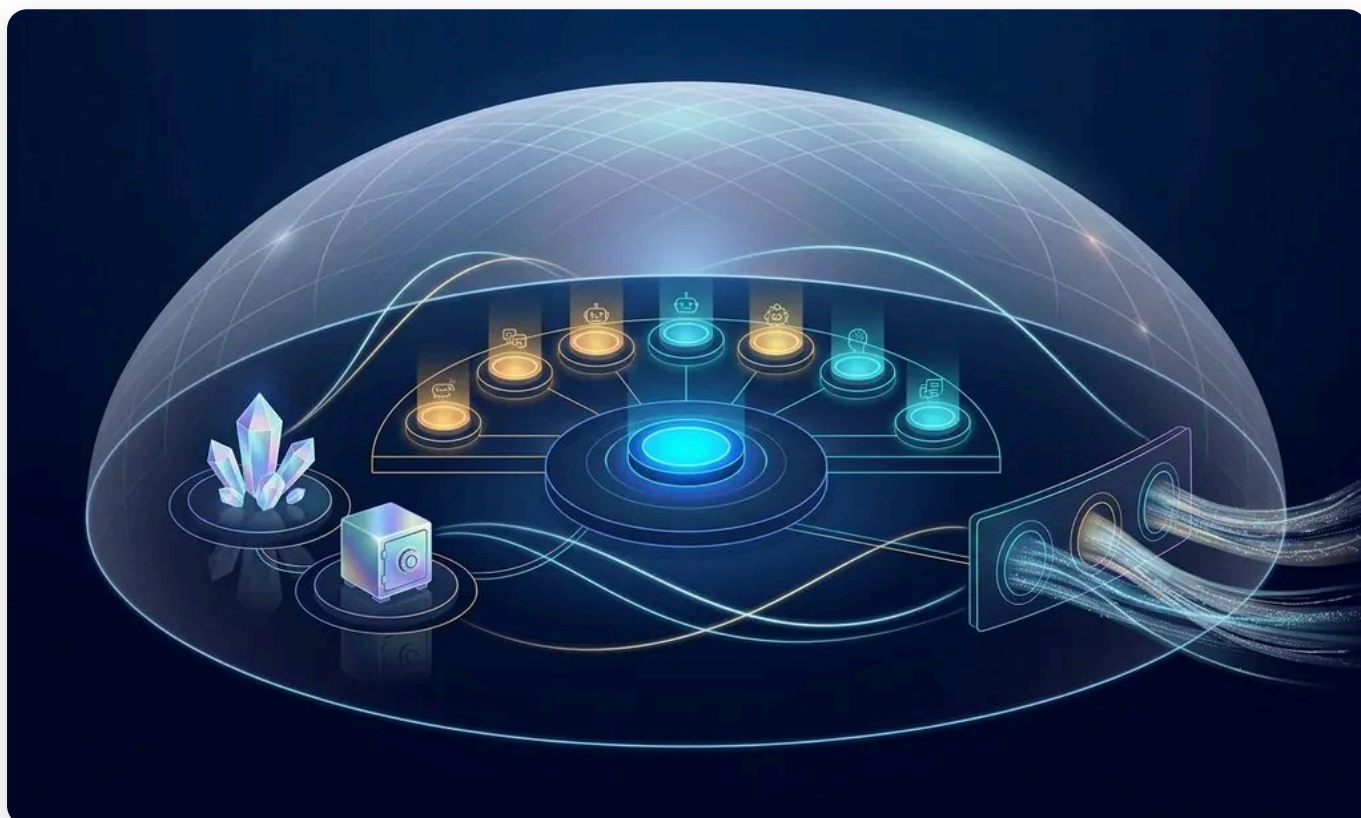


SERVICES CATALOGUE · 2026

BotManor Services

Expert help to get more from BotManor — services around, and powered by, the platform.

www.botmanor.com



BotManor is a product you can run yourself — but you don't have to do it alone. Our team helps you adopt, build, govern, and operate your agent workforce, and we deliver done-for-you outcomes powered by the platform.



Overview

BotManor is the comprehensive AI and bot management platform that democratizes intelligent automation through agentic AI and visual workflow builders. Our services sit around — and on top of — that platform. Every service is grounded in what the platform actually does, from your first bot app to a governed, operated fleet.

TRACK 1

Improve your BotManor

Adopt and get more from the product.

Onboarding, setup, consulting, governance, and training — we help your team build and run agents on your own BotManor workspace, then hand off the playbooks so you stay self-sufficient.

TRACK 2

Powered by BotManor

Done-for-you outcomes on the platform. Prefer the result without the build? We deliver managed agents, embedded assistants, and configured workflows as an outcome — set up and operated on BotManor by the people who know it best.

The full catalogue

IMPROVE YOUR BOTMANOR

- 01 AI agent & bot app setup
- 02 Knowledge base & RAG setup
- 03 Channel integration
- 04 Conversational AI strategy & consulting
- 05 Governance, policy & guardrails setup
- 06 Model routing, prompt engineering & evaluation
- 07 Training & enablement

POWERED BY BOTMANOR

- 08 Managed agents & bot operations
- 09 Embedded agents

TRACK 1

Improve your BotManor

Adopt and get more from the product — we build alongside your team on your own workspace.

01 IMPROVE YOUR BOTMANOR AI agent & bot app setup

We design and set up your bot apps and the specialist agents behind them — system prompts, model bindings, routing strategy, and published versions — so you launch on a foundation you can roll back and iterate on with confidence.

WHAT YOU GET

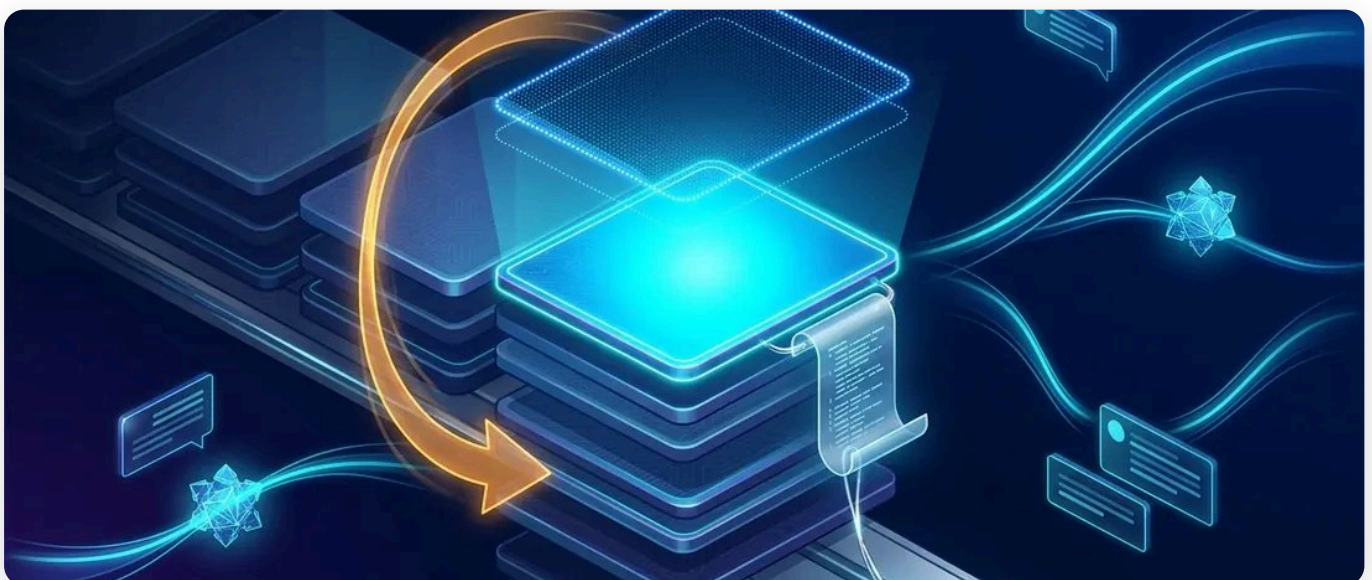
- ✓ Bot app + agent design with app→agent routing (single, round-robin, custom)
- ✓ System-prompt authoring and model binding per agent
- ✓ Versioning with changelogs and a clean rollback path
- ✓ Buckets, visibility controls, and a tidy starting fleet
- ✓ Reusable templates so your team can clone the pattern

02 IMPROVE YOUR BOTMANOR Knowledge base & RAG setup

We turn your documents into a managed retrieval corpus — ingestion, chunking strategy, embeddings, and a per-knowledge-base vector collection — then validate retrieval quality with semantic search before anything goes live.

WHAT YOU GET

- ✓ Document ingestion and the right chunking strategy (fixed, recursive, semantic, markdown, code)
- ✓ Embedding configuration and per-KB vector collection setup
- ✓ Retrieval validation with real queries using semantic search
- ✓ Reusable retrieval profiles (vector / hybrid / BM25 recipes)
- ✓ Index lifecycle and rebuild runbook for your team





03 IMPROVE YOUR BOTMANOR Channel integration

We connect your agents to the places people already are — web, Slack, Teams, Discord, WhatsApp, voice, and webhooks — with connectors, routes, and the platform app registration that makes end-to-end delivery work.

WHAT YOU GET

- ✓ Channel connectors and route mapping to the right bot app
- ✓ Per-tenant platform app setup (Slack app, Teams bot, and more)
- ✓ Instant-ack inbound webhooks; background agent execution
- ✓ Outbound delivery wired into the shared conversations inbox
- ✓ Webhook and voice integration against your own systems

04 IMPROVE YOUR BOTMANOR Conversational AI strategy & consulting

We help you decide what to automate first, which agents to build, and how to sequence a rollout — a pragmatic plan tied to the capabilities that ship today and a clear-eyed view of what is on the roadmap.

WHAT YOU GET

- ✓ Use-case discovery and prioritization workshops
- ✓ Agent and bot-app architecture for your domain
- ✓ Bring-your-own-model provider strategy across 11 provider types
- ✓ Rollout roadmap separating shipped capabilities from roadmap items
- ✓ Success metrics tied to per-execution cost and outcome telemetry



05 IMPROVE YOUR BOTMANOR

Governance, policy & guardrails setup

We configure the unglamorous things that make agents deployable in a regulated org — RBAC, policy definitions across seven types, tool-risk levels, and audit-ready execution records — so trust is structural, not aspirational.

WHAT YOU GET

- ✓ Enforced RBAC roles for humans and machine credentials
- ✓ Policy definitions: content, tool, data, response, budget, rate-limit, retention
- ✓ Tool-risk classification and A2A trust-level configuration
- ✓ Audit trail and per-execution cost-visibility review
- ✓ Credential vaulting through the platform integrations service

06 IMPROVE YOUR BOTMANOR

Model routing, prompt engineering & evaluation

We register your providers and models, engineer and version the prompt templates that standardize agent behavior, and build an evaluation loop so quality and cost are measured — not guessed.

WHAT YOU GET

- ✓ Provider and model registration with connection tests
- ✓ Variable-parameterized prompt templates with versioning
- ✓ Prompt engineering for accuracy, tone, and safety
- ✓ Evaluation harness against representative queries
- ✓ Cost and token analysis to pick the right model per agent

07 IMPROVE YOUR BOTMANOR Training & enablement

We get your team self-sufficient — hands-on sessions across the Agent Builder, knowledge bases, channels, policies, and the execution console — plus the playbooks and templates that let you keep building after we hand off.

WHAT YOU GET

- ✓ Role-based workshops for builders, operators, and admins
- ✓ Hands-on Agent Builder and knowledge-base labs
- ✓ Governance and execution-console walkthroughs
- ✓ Reusable templates, prompt libraries, and runbooks
- ✓ Office hours through the first production rollout

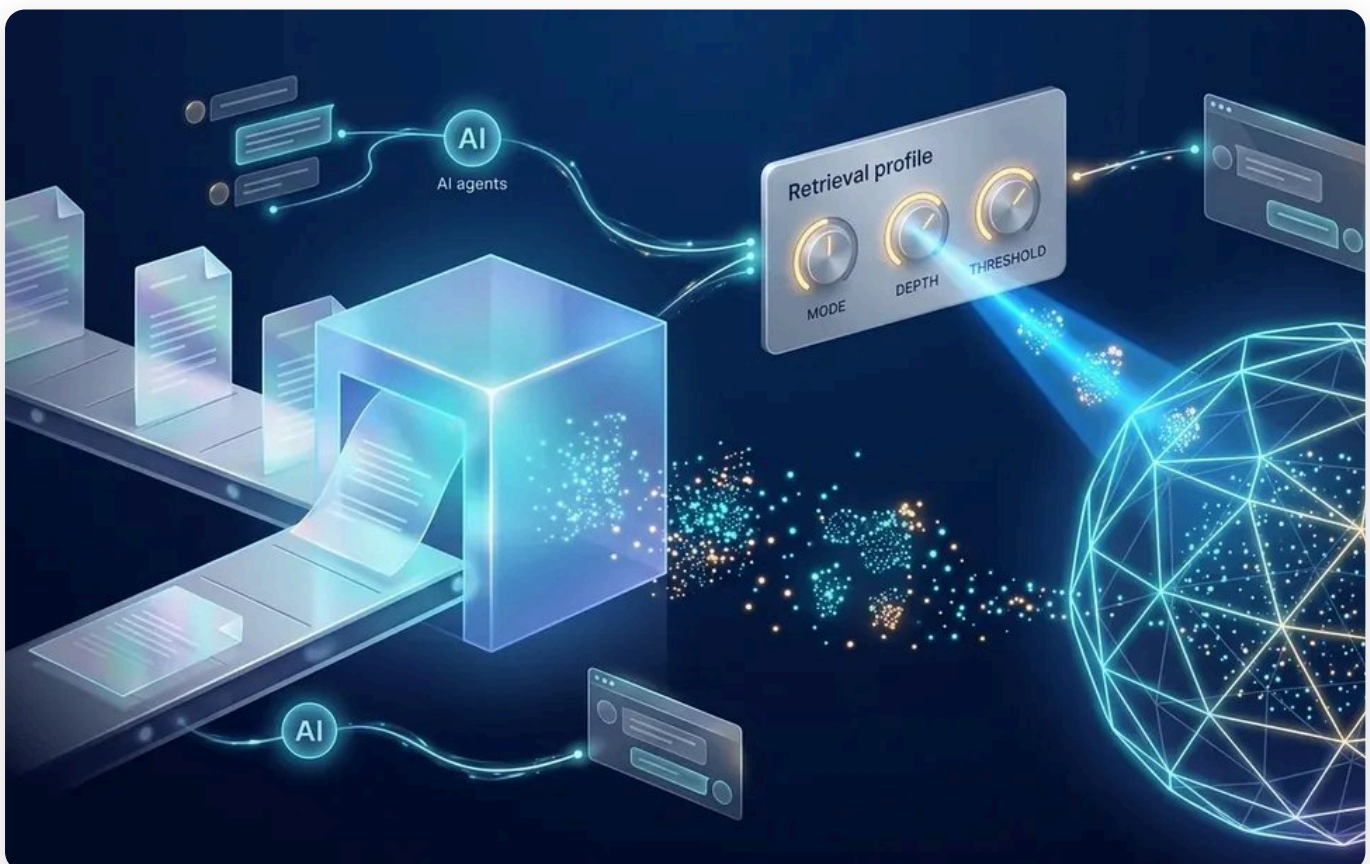
FLAGSHIP ENGAGEMENT

From documents to grounded answers

Our most-requested engagement: we take the knowledge you already have and turn it into a retrieval corpus your agents can answer from — ingestion, chunking, embeddings, a per-knowledge-base vector collection, and retrieval profiles validated with real queries before launch.

- ✓ Five chunking strategies matched to your content
- ✓ Per-KB vector collections with an explicit index lifecycle
- ✓ Retrieval quality proven with semantic search, not assumed

Talk to our team → www.botmanor.com/contact



TRACK 2

Powered by BotManor

Done-for-you outcomes — set up and operated on BotManor by the people who know it best.

08 POWERED BY BOTMANOR Managed agents & bot operations

We run your agent workforce for you — monitoring executions, watching token spend, tuning prompts and routing, versioning safely, and keeping channels healthy — so your team gets the outcomes without the day-to-day operational load.

WHAT YOU GET

- ✓ Execution monitoring with status, token, and cost dashboards
- ✓ Prompt, routing, and retrieval tuning over time
- ✓ Safe version publishing and rollback on regressions
- ✓ Channel and connector health checks
- ✓ Periodic review of agent quality and spend

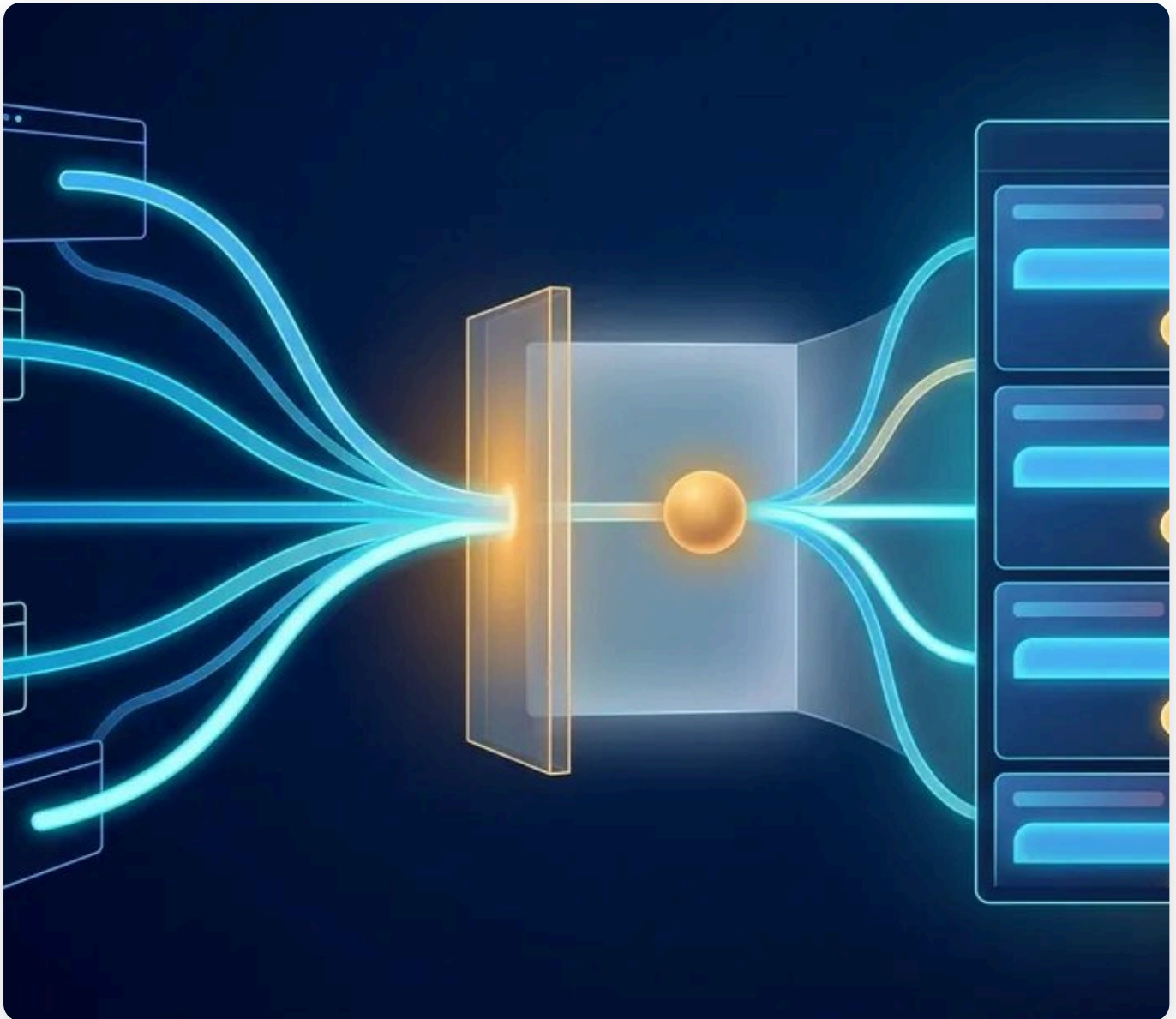
09 POWERED BY BOTMANOR Embedded agents

We connect BotManor agents to your own product through the Workspaces API and package them for reuse, ready to distribute via the store as linked or forked installs. BotManor is offered under its own name — there is no white-label or rebranded edition.

WHAT YOU GET

- ✓ API-first integration through the Workspaces API
- ✓ Agents set up per client, each isolated in its own workspace
- ✓ Store packaging for apps, agents, prompts, skills, and policy bundles
- ✓ Linked installs that track upstream or forked copies you own
- ✓ MCP and A2A wiring for tool-using and collaborating agents





DONE FOR YOU

Managed agents, run by people who built them

Hand the operational load to us. We monitor every execution, watch token spend, tune prompts and routing, publish versions safely, and keep your channels healthy — so you get dependable outcomes powered by BotManor without standing up an internal ops team.

- ✓ Execution, cost, and quality monitoring on your fleet
- ✓ Continuous prompt, routing, and retrieval tuning
- ✓ Safe versioning and rollback when behavior regresses

[Get managed support](#)

ADVANCED SETUP

Agents, tool connections, and workflows, configured for you

When a template is only the starting point, we configure the rest with what is built into BotManor — agents and routing, MCP tool connections, A2A collaboration, embedded assistants, and FluidGrids visual workflows that compose agents into larger automations. If something you need is missing, tell us.

- ✓ Agents and routing set up for your process
- ✓ MCP tool and A2A wiring
- ✓ Embedded assistants
- ✓ FluidGrids workflow automations

[Scope a project](#)



How we engage

A simple, honest engagement model — Discover, Plan, Build, Operate.

01

Discover

We map your use cases, knowledge sources, channels, and governance needs — and separate what ships today from what is on the roadmap.

02

Plan

We design the agent and bot-app architecture, model and provider strategy, retrieval approach, and the RBAC and policy posture to match.

03

Build

We set up and version the agents, ground them in your knowledge, wire the channels, and validate quality and cost before anything goes live.

04

Operate

We launch, monitor executions and spend, tune over time, and enable your team — or keep running it for you as a managed service.

How to start

Two ways to work with us

Improve your BotManor — we help your team adopt and run the product, then hand off the playbooks.

Powered by BotManor — we deliver the outcome and can keep operating it for you.

Pricing

Service pricing is not published. **Contact us** and tell us what you're trying to achieve.

www.botmanor.com/contact



Let's build your agent workforce together

Whether you want help adopting BotManor or a done-for-you outcome on the platform, our team is ready. Tell us what you're trying to achieve.

TALK TO OUR TEAM

www.botmanor.com/contact

EMAIL

contact@botmanor.com

SEE WHAT TEAMS BUILD

www.botmanor.com/use-cases

TRY THE PRODUCT

Get started free at www.botmanor.com

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