

FAMILY HISTORY SERVICES & CONSULTING

Expert hands on your family history

CollabKin is a family & ancestry platform you can run yourself. But you do not have to do it alone. We help you get more from CollabKin, and we deliver done-for-you heritage outcomes powered by it: tree builds, memory digitisation, migrations, integration setup, governance, and family enablement.



GROUNDED IN THE PRODUCT

PRIVACY & CONSENT THROUGHOUT

BUILT TO LAST

01 How the services fit the product

CollabKin is a private, collaborative home for your family and ancestry: build your tree, preserve your memories, and trace where you come from. The services cover the whole family-history lifecycle.

Every service is grounded in a real product capability. Engage one, or combine several into a program. The same loop applies whether it is a one-week tree build or a multi-month preservation program: scoped, reviewable, and respectful of your family at every step.



TRACK 01

Get more from CollabKin

Consulting, implementation, migration, governance, and training so your family gets the full value of the platform, faster, and with privacy from day one.

Family History Consulting · Migration & Onboarding · Privacy, Roles & Governance · Training & Family Enablement

TRACK 02

Powered by CollabKin

Done-for-you outcomes we deliver using the product (tree builds, memory digitisation, and a managed family archive) so you can focus on the people, not the tooling.

Implementation & Tree Build · Integrations & Extensibility · Memory Preservation & Digitisation · Managed Family Archive

02 · TRACK ONE

Get more from CollabKin

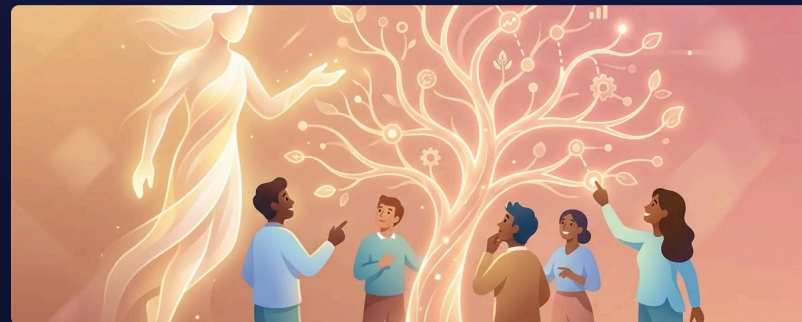
Consulting, implementation, migration, governance, and training so your family gets the full value of the platform, faster, and with privacy from day one.

PLAN IT, MOVE IT, PROTECT IT, TEACH IT

Organised the right way from the start

From planning how a large or scattered family structures its tree, to moving old GEDCOM files and folders across, to roles and consent for living relatives, to getting every relative comfortable contributing.

- 2.1 Family History Consulting
- 2.2 Migration & Onboarding
- 2.3 Privacy, Roles & Governance
- 2.4 Training & Family Enablement



02 Get more from CollabKin: plan it and move in

2.1 · CONSULTING

Family History Consulting

We help you plan your family-history project on CollabKin (how to structure the tree, what to preserve first, and how to bring relatives in) so a large or scattered family is organised the right way from the start.

- Discovery of what your family already has: trees, photos, documents, stories
- A plan for tree structure, branches, and who contributes what
- Preservation priorities so the most fragile records are saved first
- Privacy and access design for living relatives and sensitive records
- A roadmap for inviting and onboarding the wider family

2.2 · MIGRATION

Migration & Onboarding

Moving from GEDCOM files, an old genealogy tool, scattered cloud folders, and a relative's spreadsheet? We migrate your tree, photos, and records into CollabKin with minimal disruption.

- Inventory of current trees, archives, and genealogy tooling
- GEDCOM and family-tree data migration with mapping and validation
- Photo, document, and story import from existing storage
- De-duplication and reconciliation across overlapping sources
- Family handover with a runbook for the new shared space

DELIVERABLES



Each service lists what you receive. Engage one, or combine several into a program.

02 Get more from CollabKin: protect it and make it stick

2.3 · GOVERNANCE

Privacy, Roles & Governance

We configure CollabKin to your family's comfort level: least-privilege roles across owners, stewards, contributors, and viewers, protected handling of living relatives' data, and governed visibility for sensitive records.

- Role design and least-privilege access reviews
- Consent setup so living relatives control their own details
- Restricted-visibility setup for sensitive records
- Audit and attribution review for accountability
- Data-protection alignment for your jurisdiction

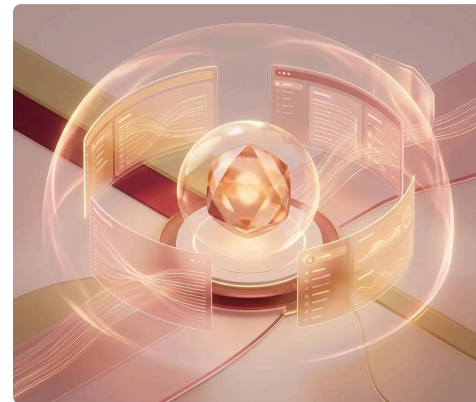
2.4 · ENABLEMENT

Training & Family Enablement

We get your relatives, from the tech-savvy cousin to the great-aunt who fears computers, genuinely comfortable, so the whole family can contribute, not just one person.

- Hands-on sessions for family members of every comfort level
- Simple playbooks for adding people, photos, and stories
- Guidance for elders to record their memories with ease
- Admin training for the family members who manage the space
- Onboarding checklists and gentle getting-started paths

PRIVACY & CONSENT THROUGHOUT



Owners, stewards, contributors and viewers each see what their role allows, and living relatives control their own details.

03 · TRACK TWO

Powered by CollabKin

Done-for-you outcomes we deliver using the product (tree builds, memory digitisation, and a managed family archive) so you can focus on the people, not the tooling.



3.1 Implementation & Tree Build

3.2 Integrations & Extensibility

3.3 Memory Preservation & Digitisation

3.4 Managed Family Archive

WE SET IT UP WITH YOU

The tree, the archive, the whole family space

- Initial tree built from your records, notes, and conversations
- Photos and documents imported, tagged, and organised
- Privacy, roles, and record visibility configured for your family

OR HAND US THE UPKEEP

A managed family archive

- Ongoing tree maintenance and new-record entry
- Backup, retention, and integrity monitoring
- Privacy-respecting, fully governed handling of family data

03 Powered by CollabKin: build and connect

3.1 · TREE BUILD

Implementation & Tree Build

Our specialists stand up your family space end to end (building the initial tree, importing what you have, and configuring privacy) so your family arrives to a living history, not an empty page.

- Initial family tree assembled from your records and notes
- Photo and document import with people tagging and organisation
- Albums, timeline, and story scaffolding set up and ready
- Roles and privacy configured for your family's needs
- A guided first session so relatives know exactly where to start

3.2 · INTEGRATIONS

Integrations & Extensibility

CollabKin is built to connect with the tools families already use: cloud storage, photo libraries, notifications, and export/backup to your own storage.

- Setting up cloud-storage and photo-library imports
- Notification setup for new contributions and timeline moments
- Export and backup to your own cloud storage
- Help connecting your own family or partner apps through the CollabKin SDKs

A LIVING HISTORY



Your family arrives to a tree, an archive, albums and a timeline that are already set up.

03 Powered by CollabKin: preserve and care for it

3.3 · PRESERVATION

Memory Preservation & Digitisation

We help turn shoeboxes of prints, cassettes, and brittle documents into a clean, tagged digital archive inside CollabKin, so the family's most fragile memories are saved before they're lost.

- Guidance and workflows for scanning photos and documents
- Organisation, tagging, and linking of media to the right people
- Oral-history capture support for elders' stories
- Restoration and metadata best practices
- A durable, organised archive the whole family can browse

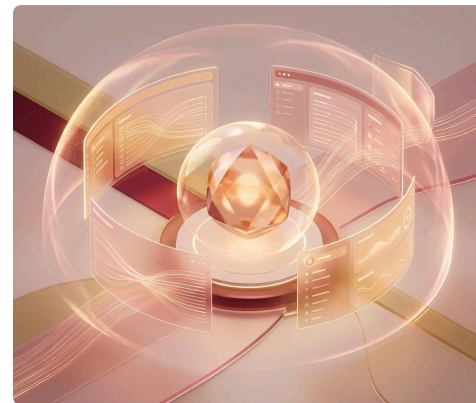
3.4 · MANAGED ARCHIVE

Managed Family Archive

Prefer the family history to be cared for, not chased? We keep your CollabKin space healthy (adding new records, maintaining the tree, and watching backups) so your archive stays current and safe.

- Ongoing tree maintenance and new-record entry
- Photo and document organisation upkeep
- Backup, retention, and integrity monitoring
- Scheduled additions around births, marriages, and milestones
- Periodic reporting back to the family on what's grown

CARED FOR, NOT CHASED



New records added, the tree maintained, backups watched, and milestones captured as they happen.

04 How we engage

A clear path from intent to impact. The same loop whether it is a one-week tree build or a multi-month preservation program: scoped, reviewable, and respectful of your family at every step.

01

Discover

We learn what your family already has (trees, photos, stories, and goals) and agree on what "done" looks like before any work starts.

02

Plan

A scoped, reviewable plan: tree structure, preservation priorities, privacy model, integrations, and how the wider family comes on board.

03

Build

We assemble the tree, import and tag the archive, set up albums and the timeline, and configure privacy, in increments you can see and approve.

04

Care

We hand over with docs and enablement, or stay on to maintain the archive: backed up, governed, and growing from the first day.

ENGAGEMENT MODEL

Engage one service, or combine several into a program.

PRICING

Contact us. Tell us about your family and goals and we will scope the right mix.

05 We leave your family able to run it without us

Every engagement ships documentation, simple playbooks, and hands-on enablement. Whether you keep us on to maintain the archive or take the keys yourself, your relatives, of every comfort level, understand the platform, not just the screen.

- Hands-on sessions for family members of every comfort level
- Gentle guidance for elders to record their own memories
- Onboarding checklists and getting-started paths

SUPPORT

From standard support to priority response, we keep your family archive healthy: help when you need it, guidance on best practices, and a named point of contact for larger engagements. Tiers are scoped to your plan and needs.

HOW TO START

Let's scope what you need

Tell us about your family, what you already have, and your goals. We will recommend the right mix of consulting, implementation, preservation, and enablement, and a plan to get there.

TALK TO OUR TEAM

collabkin.com/contact

EXPLORE THE PRODUCT FIRST

collabkin.com/features

GET STARTED

Let's scope what you need.

Tell us about your family, what you already have, and your goals. We will recommend the right mix of consulting, implementation, preservation, and enablement, and a plan to get there.

TALK TO OUR TEAM

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SERVICES

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GET STARTED WITH THE PRODUCT

app.collabkin.com/register