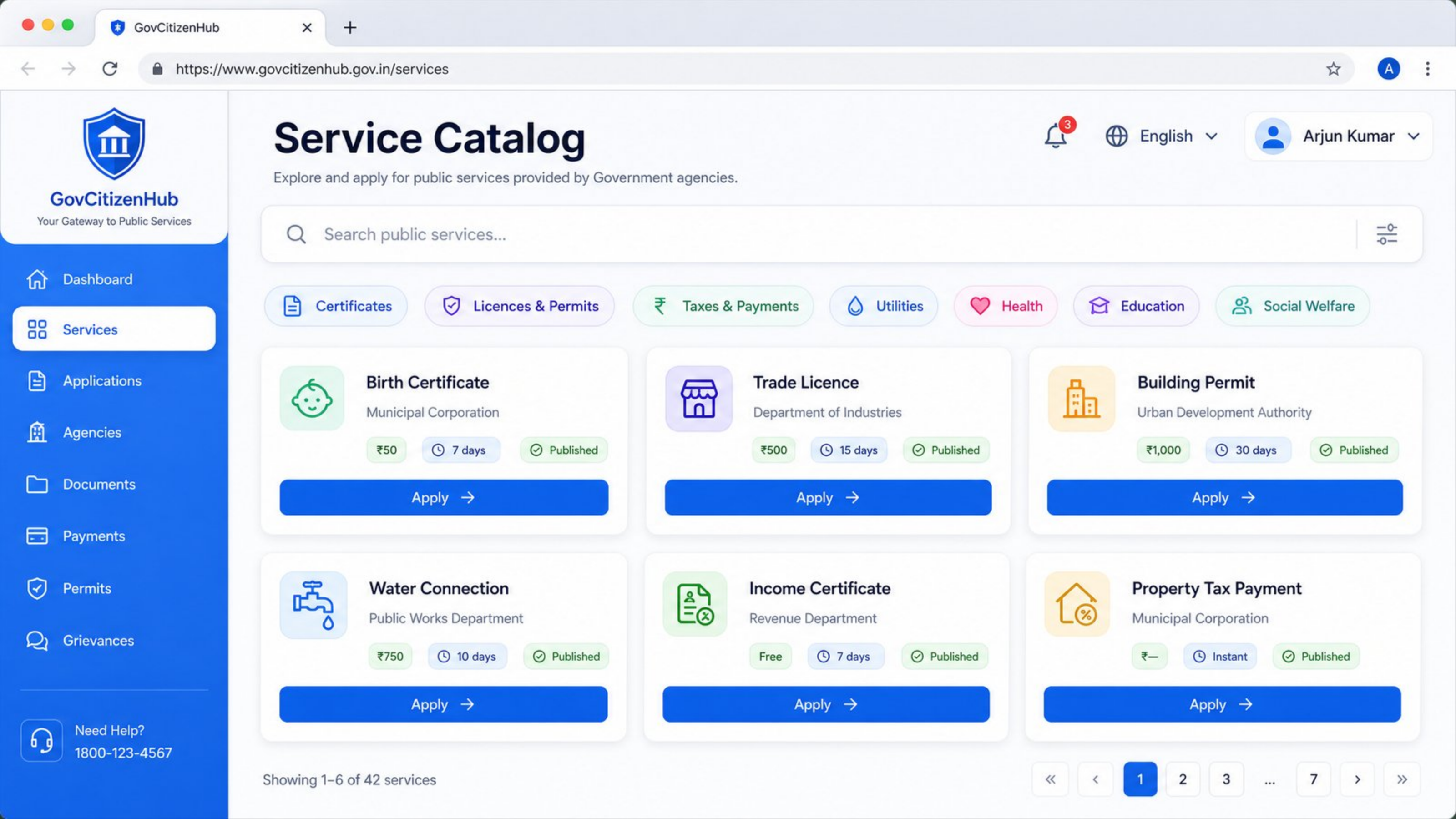






GovCitizenHub

Empowering Citizens

Dashboard

Services

Applications

Agencies

Documents

₹ Payments

Permits

Grievances

Need Help?
Contact Support

Services / Birth Certificate



Birth Certificate

Published

Owning Agency: [Municipal Registry Office](#)

A Birth Certificate is an official document that records the birth of a child. It is issued by the Municipal Registry Office and serves as proof of birth and age.



Eligibility

The service is available for all citizens whose birth occurred within the jurisdiction of the Municipal Corporation.



Required Documents

✓

Proof of birth

✓

Parent ID proof

✓

Address proof



Processing Time

7 days



Service Details

₹ Fee	₹50
📁 Category	Certificates
🕒 SLA (Service Level Agreement)	7 days

Apply for this service

Edit



Service Lifecycle



→



→



→



DraftPublishedSuspendedRetired

This service is currently published and available to citizens.

GovCitizenHub

×

+

←

→

↺

https://govcitizenhub.gov.in/services

☆

⚙

AS

⋮

GovCitizenHub

Digital Services for All

Dashboard

Services

Applications

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Settings

AS

Admin User

System Administrator

▼

Create service

×

Service name *

Trade Licence

URL slug *

trade-licence

This will be used in the service URL.

Owning agency *

Department of Commerce

▼

Category *

Licences & Permits

▼

Fee type *

Free

Fixed

Variable

Fee amount *

₹

500

Currency *

INR

▼

SLA (days) *

15

⬆

⬇

⬆

Eligibility *

Shop/establishment must be located within municipal limits and comply with local regulations.

98 / 250

Required documents *

Address proof

×

PAN card

×

Add document and press Enter

Form fields (optional)

Drag to reorder

+ Add field

⋮

T

Business Name

Text

✎

🗑

⋮

#

Annual Turnover

Number

✎

🗑

⋮

📅

Date of Establishment

Date

✎

🗑

⋮

📎

Supporting Document

File upload

✎

🗑

Cancel

Create service

Search services...

+ New service

Status

Published

⋮

Draft

⋮

Published

⋮

Under Review

⋮

Published

⋮

Draft

⋮

1-10 of 42

<

>

GovCitizenHub

×

+

←

→

↺

https://app.govcitizenhub.gov.in/applications/new

🔗

☆

⋮

GovCitizenHub

Your Gateway to Public Services

🏠

Dashboard

📄

Applications

🔔

Notifications

3

💰

Payments

📁

Documents

❓

Help & Support

⚙️

Settings

Arjun Sharma

Citizen

▼

New application

🔔

AS

Arjun Sharma

▼

✓

1. Choose service

—————

2

2. Fill form

—————

3

3. Review & submit

📄

Birth Certificate · Municipal Registry Office · Fee ₹50 · 7-day SLA

Applicant full name *

Arjun Sharma

Date of birth *

15/08/1990

📅

Place of birth *

New Delhi, Delhi

Father's name *

Ramesh Sharma

Mother's name *

Sunita Sharma

Priority *

Normal

▼

Reference (optional)

Enter reference number or notes (optional)

Proof of birth (PDF/JPG) *

☁️

Click to upload or drag and drop

PDF or JPG files only, up to 5 MB

Browse files

📄

Save draft

🚀

Submit application

GovCitizenHub

Dashboard

Applications

Tasks

Citizens

Reports

Calendar

Communications

Templates

Settings

Arjun Mehta
Caseworker

Application REQ-BC-0241 · Birth Certificate

In review

Normal

AM

Assign to me

Advance status

- Request info
- Approve
- Reject

Submitted information

Applicant name
Date of birth
Place of birth
Gender
Parent name
Address
Contact
Application type
Delivery preference

Bengaluru, Karnataka
Male
Suresh Sharma
12, 3rd Cross, Koramangala
Bengaluru – 560034
+91 98765 43210
Birth Certificate
Digital

Documents



Birth Certificate (Hospital).pdf

512 KB · Uploaded on 18 May 2025



Accepted

View

Accept

Reject



Identity Proof (Aadhaar).jpg

348 KB · Uploaded on 18 May 2025



Pending

View

Accept

Reject

Case notes

Filter

- ?

Info request

Nisha Iyer

Requested additional proof of parent name.

18 May 2025, 11:20 AM
- 💬

Citizen message

Rahul Sharma

Uploaded Aadhaar card as requested.

18 May 2025, 02:35 PM
- 🔒

Internal

Arjun Mehta

Verified hospital certificate. Details match.

19 May 2025, 09:15 AM
- 👤

Decision

Nisha Iyer

Application is under review.

19 May 2025, 09:20 AM



Add a note... Use @ to mention teammates



Post

Filed

18 May 2025, 10:15 AM

Submitted

18 May 2025, 10:17 AM

Due date

01 Jun 2025

Assigned to



Arjun Mehta
Caseworker

View application history

Payments

₹50



Paid

Receipt no.

RCP-2025-000347

View payment details

Permits

No permit issued yet.

Review and issue the permit for this application.



Issue permit



GovCitizenHub

 Dashboard

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 Logout

Documents

Upload and manage documents for your application.



Application REQ-BC-0241 · Birth Certificate



AS



Drag a file here or [browse](#) — PDF, JPG, PNG

Maximum file size 10 MB

Attached Documents

Document Name	Requirement	Uploaded On	Status	Actions
 Address proof.pdf 1.2 MB	Address Proof Required	May 20, 2024 10:24 AM	 Accepted	
 Proof of birth.jpg 842 KB	Proof of Birth Required	May 20, 2024 10:25 AM	 Pending	
 Parent ID.pdf 1.1 MB	Parent / Guardian ID Required	May 20, 2024 10:26 AM	 Rejected Illegible scan — please re-upload	



All documents are securely encrypted and stored in compliance with government data protection policies.

GovCitizenHub

Officer Portal

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Arjun Verma

Municipal Officer

▼

Payments

+ Record payment

All

Pending

Paid

Failed

Refunded

Collected this month

₹1,24,850

Pending

₹3,150

Receipt no.	Application	Amount	Status	Date	Actions
RCPT-8F2A	Birth Certificate	₹50	Paid	May 24	Refund
—	Trade Licence	₹500	Pending	May 24	Mark paid
RCPT-3K9C	Property Tax	₹2,400	Paid	May 23	Refund
—	Water Connection	₹300	Refunded	May 23	—
RCPT-7L1D	Building Plan Approval	₹1,200	Paid	May 22	Refund
—	Marriage Certificate	₹100	Pending	May 22	Mark paid
RCPT-5H8B	Shop & Establishment	₹1,000	Failed	May 21	View details
RCPT-2Q7E	Mutation Fee	₹600	Paid	May 20	Refund

Showing 1 to 8 of 24 payments

<

1

2

3

...

6

>



GovCitizenHub
Transparent. Verified. Trusted.

Dashboard

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Permits

Payments

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Verified Credentials

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Secure. Verifiable. Citizen First.

Powered by GovCitizenHub

Permits Register

View and manage all issued permits

Permit ID	Permit Title
PRMT-BP-0242	Building Construction Permit
PRMT-PL-0187	Trade License
PRMT-FP-0112	Fire NOC
PRMT-SI-0098	Signage Permit
PRMT-BP-0190	Building Renovation Permit
PRMT-BP-0155	Building Construction Permit

Showing 1 to 6 of 24 permits

Issue Permit

Create and issue a new verifiable permit

Permit title

Building Construction Permit

Service

Building Permit

Holder

Amit Verma

Linked application

REQ-BP-0155

Verification code

GOV-7K2P9XQ4M3RA

This code is used by citizens to verify the authenticity of this permit.

Expiry date

24 May 2027

Cancel

Issue Permit

3

Amit Verma
Citizen

AV

Search permits...

Issue Date	Expiry Date	Status	Actions
24 May 2024	24 May 2027	Active	
10 Apr 2024	09 Apr 2026	Active	
05 Mar 2024	04 Mar 2025	Expired	
15 Feb 2024	14 Feb 2025	Revoked	
20 Jan 2024	19 Jan 2026	Active	
24 May 2024	24 May 2027	Issued	

<

1

2

3

4

>



Verify a permit or certificate

Enter the verification code provided on the permit or certificate to check its authenticity.

Enter verification code

GOV-XXXXXXXXXXXX

Verify



This permit is genuine and currently valid.



Permit Type
Building Construction Permit



Expires
24 May 2027



Issued
24 May 2025



Status
Active

Example results



Revoked

This permit was valid but has been revoked.



Not found

No matching permit or certificate was found.



←→↻🔒 app.govcitizenhub.gov/grievances/new

☆

👤

⋮

-  Dashboard
-  My Requests
-  **Grievances**
-  Map
-  Announcements
-  Knowledge Base
-  Feedback
-  Profile
-  Settings
-  Help & Support



Together, we build better communities.
[Learn more →](#)

Grievances

Raise an issue

My recent grievances



Street light not working
Main Road, Ward 12
In Progress



Garbage not collected
Green Park, Ward 10
Open



Water leakage
Shanti Nagar, Ward 8
In Progress



Potholes on street
Link Road, Ward 15
Closed

Report a grievance

Title *

Broken street light on Main Road

Category *

Utilities

Description *

Provide details about the issue. Include when it happened, how often, and any other relevant information.

0 / 1000

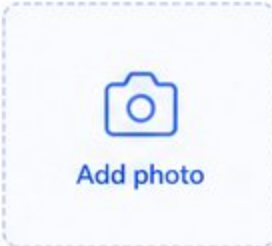
Location *

Main Road, Ward 12

Route to agency *

Municipal Public Works

Photos ⓘ



JPG, PNG up to 10MB each. You can upload up to 5 photos.

Cancel

 Submit grievance



AP

Aarav Patel

 Report a grievance

 Filter

Updated

May 12, 2024
10:30 AM

May 10, 2024
09:15 AM

May 8, 2024
04:45 PM

May 5, 2024
11:20 AM



Need help?

Check our [knowledge base](#) or
contact support.

[Go to Help & Support →](#)



GovCitizenHub
Serving our community

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James Patel
Case Officer

▼

Applications

Search by reference, applicant, or service...

🔍

All128

Submitted28

In review46

Info requested18

Approved24

Rejected12

SLA summary

Based on due date

🟢

On track

82%

(105)

🕒

Due soon

11%

(14)

🚨

Overdue

7%

(9)

[View full report >](#)

Reference ↓	Service	Applicant	Priority	Assigned officer	Due date (SLA)	Status	Actions
APP-2025-04128 Submitted 12 May 2025	Building Permit Residential	Michael Thompson michael.thompson@email.com	🔴 Urgent	 Sarah Johnson	14 May 2025 Overdue by 2 days	In review	👤 Assign ⋮
APP-2025-04127 Submitted 12 May 2025	Business License Food Service	Green Leaf Café LLC info@greenleafcafe.com	🟡 High	 Daniel Lee	16 May 2025 Overdue by 1 day	Info requested	👤 Assign ⋮
APP-2025-04126 Submitted 11 May 2025	Code Compliance Complaint	David Ramirez david.ramirez@email.com	🟡 High	 Aisha Khan	16 May 2025 Due today	In review	👤 Assign ⋮
APP-2025-04125 Submitted 10 May 2025	Sign Permit Commercial	Bright Signs Inc. permits@brightsigns.com	⚪ Normal	 James Patel	17 May 2025 3 days left	Submitted	👤 Assign ⋮
APP-2025-04124 Submitted 10 May 2025	Event Permit Public Event	Community Festival Org. helo@grenmunityfese.org	⚪ Normal	 Emily Davis	19 May 2025 5 days left	In review	👤 Assign ⋮
APP-2025-04123 Submitted 09 May 2025	Home Occupation Registration	Lisa Chen lisa.chen@email.com	⚪ Normal	 Daniel Lee	20 May 2025 6 days left	Info requested	👤 Assign ⋮
APP-2025-04122 Submitted 09 May 2025	Building Permit Addition	Robert Wilson robert.wilson@email.com	🟡 High	 Sarah Johnson	13 May 2025 Overdue by 3 days	In review	👤 Assign ⋮
APP-2025-04121 Submitted 08 May 2025	Parking Permit Commercial	Metro Delivery Services ops@metrodelivery.com	⚪ Normal	 Aisha Khan	21 May 2025 7 days left	Submitted	👤 Assign ⋮

Showing 1 to 8 of 128 applications

<<

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1

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4

5

>

>>

Rows per page25

GovCitizenHub

Citizen First. Always.

Dashboard

Grievances

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Back to grievances

Broken street light on Main Road

In progress

High priority

GRV-2025-05128

Created on 15 May 2025, 09:30 AM

Utilities

Assign to me

Change status

Open

Acknowledged

In progress

Resolved

Closed

Description

The street light near the Main Road bus stop has been non-functional for the past 5 days. It's dark at night and causing safety concerns for commuters and residents.

Reported by

Ravi Sharma

9876543210

Reported on

15 May 2025, 09:30 AM

Photo evidence (2)

Resolution timeline

In progress

16 May 2025, 10:15 AM

Neha Kapoor (Assistant Engineer)

Inspection scheduled and team dispatched to the location.

Acknowledged

15 May 2025, 11:40 AM

Neha Kapoor (Assistant Engineer)

Grievance acknowledged and assigned for field inspection.

Open

15 May 2025, 09:30 AM

System

Grievance registered successfully.

Resolution

Enter resolution details, actions taken, and remarks...

0 / 1000

Resolve

Location: Main Road, Ward 12

Open in Google Maps

Routed to

Municipal Public Works

Assigned to

Neha Kapoor

Assistant Engineer

9123456780

neha.kapoor@mpw.gov.in

Category

Utilities

Sub-category

Street Lights

Priority

High

Created on

15 May 2025, 09:30 AM

Last updated

16 May 2025, 10:15 AM

Location details

28.6139° N, 77.2090° E
Main Road, Ward 12

Grievance ID

GRV-2025-05128

GovCitizenHub
Administration

Dashboard

Agencies

Officers

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Roles & Permissions

Audit Logs

Settings

Current tenant
Metro Government

▼

ⓘ Each agency is isolated in its own workspace, sharing common identity and standards.

×

Agencies

Search agencies...

+ New agency

Municipal Registry Office

Metro / Ward 1-24

(02) 8123 4567

mro@metro.gov

City Hall Complex, 1st Floor

12 services · 3 officers

Active

Department of Commerce

Metro / Ward 1-24

(02) 8123 4570

commerce@metro.gov

Commerce Center, 5th Floor

12 services · 3 officers

Active

Public Works Department

Metro / Ward 1-24

(02) 8123 4571

pwd@metro.gov

Engineering Bldg., 2nd Floor

12 services · 3 officers

Active

Edit

Deactivate

Transport Authority

Metro / Ward 1-24

(02) 8123 4572

transport@metro.gov

Transport Terminal Complex

12 services · 3 officers

Active

Revenue Department

Metro / Ward 1-24

(02) 8123 4573

revenue@metro.gov

Revenue Bldg., 3rd Floor

12 services · 3 officers

Active

Health Services

Metro / Ward 1-24

(02) 8123 4574

health@metro.gov

Health Center, 4th Floor

12 services · 3 officers

Active

Showing 1 to 6 of 6 agencies

<

1

>



GovCitizenHub
Digital Governance.
Stronger Communities.

Dashboard

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Payments

Permits

Grievances

Analytics

Users

Permissions

Audit Trail

Settings



Department of Civic Affairs
Government of Bharat

▼



Roles & Permissions

Manage roles and configure access permissions.

+ Create Role



Agency Admin



Case Officer



Verifier



Program Lead



Read-only Auditor



Case Officer

Handles case processing, document review, and decision making within assigned jurisdiction.

Resource	View ⓘ	Create ⓘ	Update ⓘ	Decide ⓘ
 Services	☒	☐	☐	☐
 Applications	☒	☒	☒	☒
 Documents	☒	☒	☒	☐
 Payments	☒	☐	☐	☐
 Permits	☒	☐	☒	☒
 Grievances	☒	☒	☒	☒



Permissions are inherited based on role hierarchy.

[View role hierarchy](#)



Audit Trail

Tamper-evident log of system activities.

Filter

May 13 – May 20, 2025

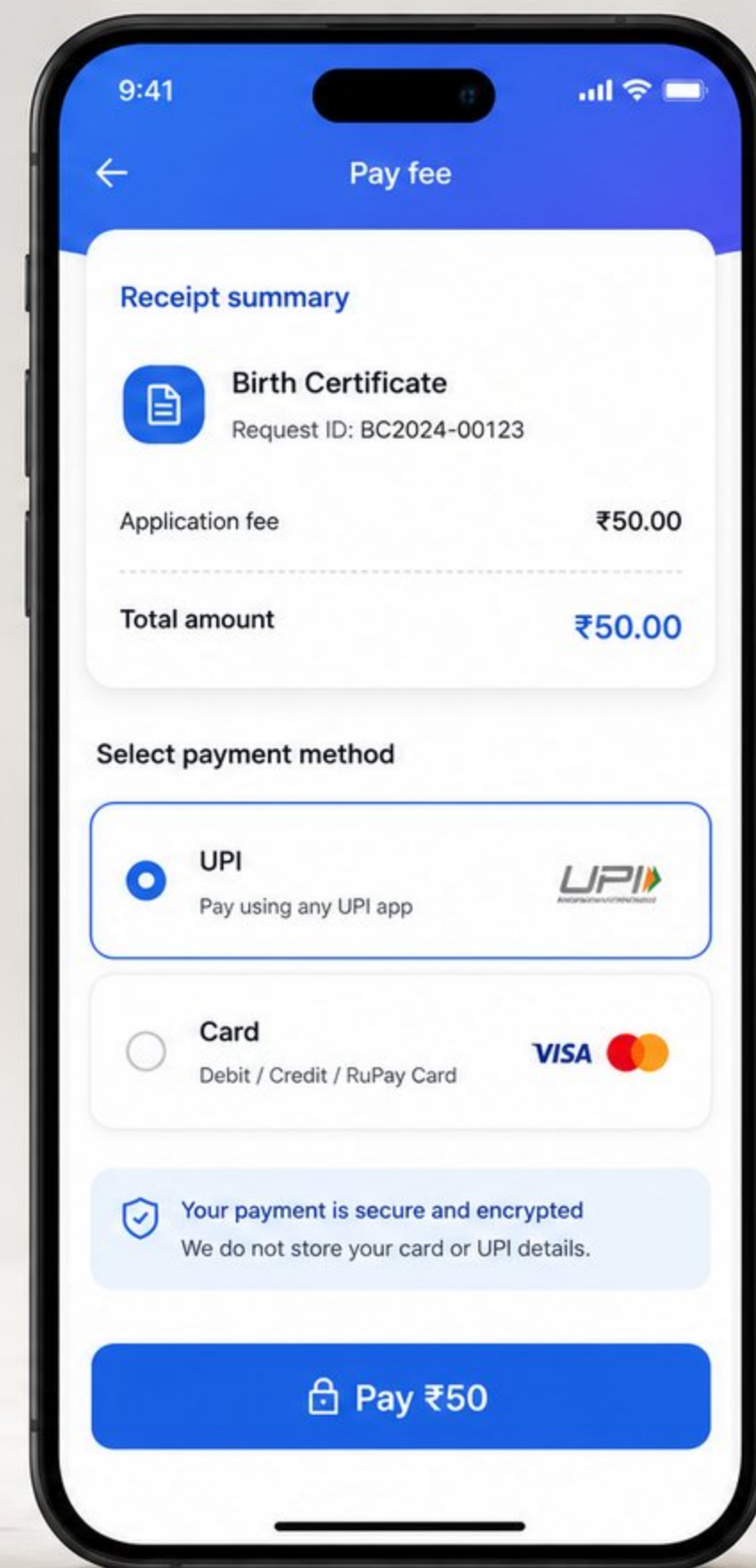
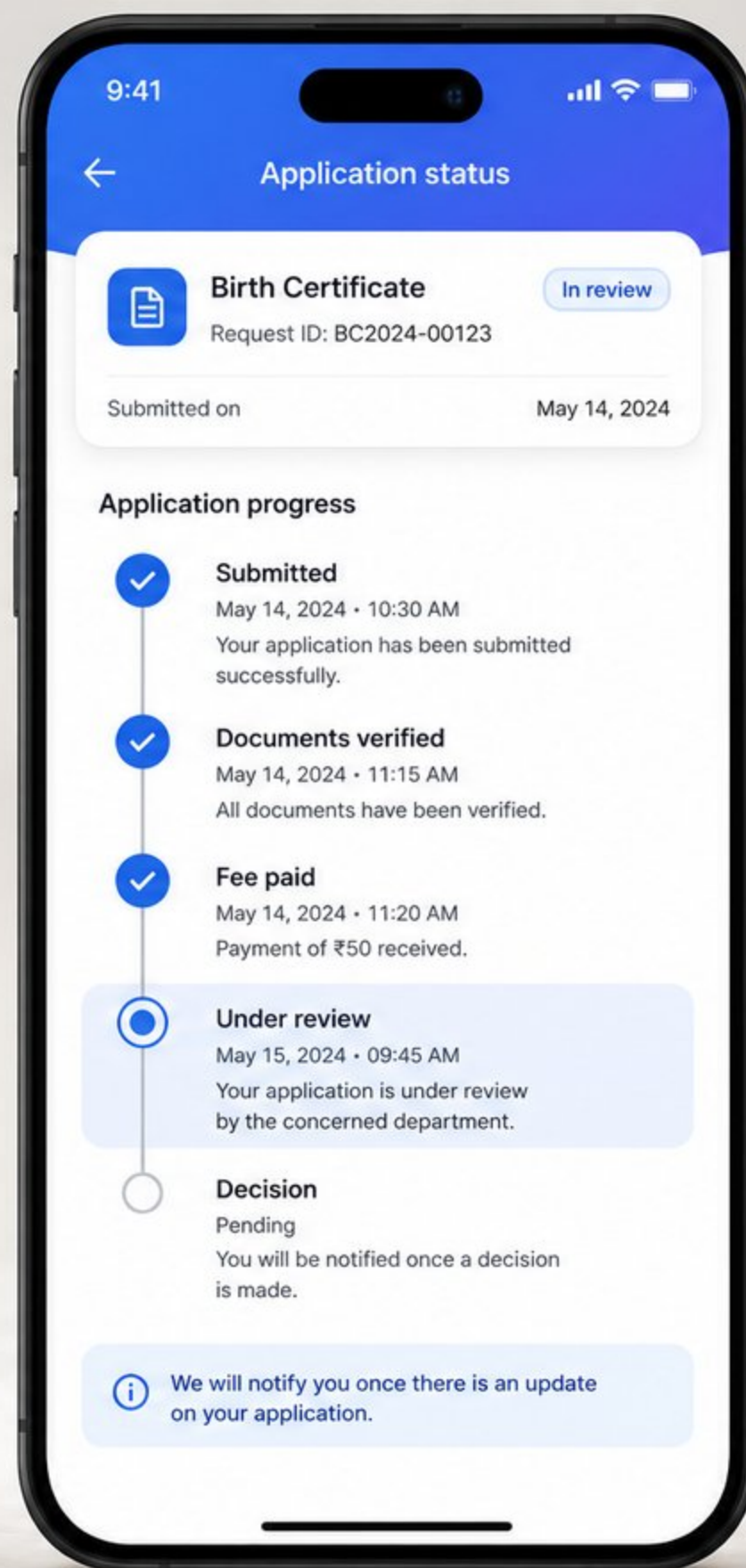
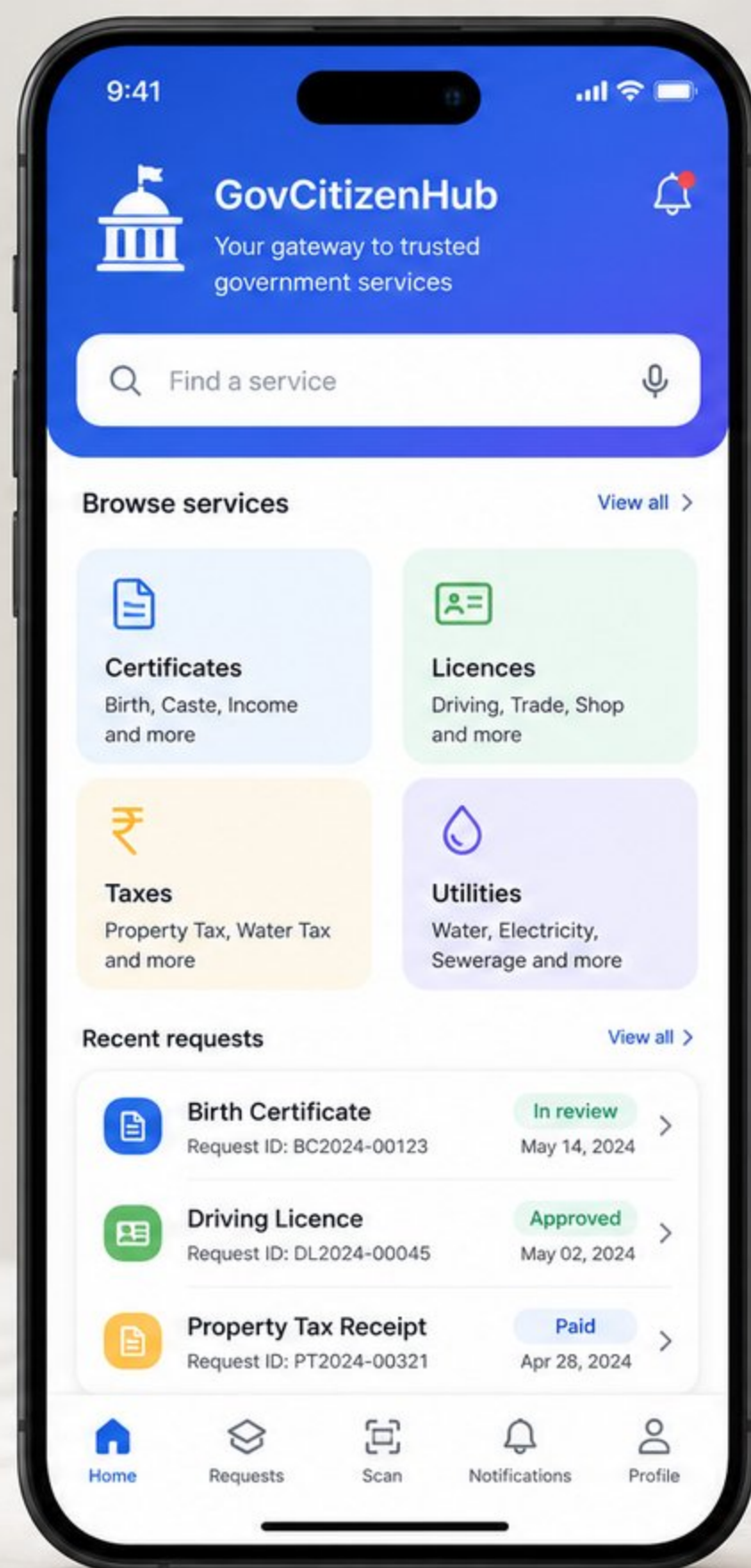
Download

Timestamp (IST) ⬆	Actor	Action	Resource	Immutable
20 May 2025, 11:24:31 AM	 Arjun Mehta Agency Admin	Approved application REQ-BC-0241	Applications	
20 May 2025, 10:58:12 AM	 Neha Singh Case Officer	Issued permit GOV-7K2P	Permits	
20 May 2025, 09:41:05 AM	 Rohit Verma Verifier	Rejected document DOC-8892	Documents	
20 May 2025, 09:12:47 AM	 Priya Nair Program Lead	Published service Trade Licence	Services	
20 May 2025, 08:33:19 AM	 Arjun Mehta Agency Admin	Updated application status REQ-BC-0240	Applications	
19 May 2025, 05:21:34 PM	 Neha Singh Case Officer	Added note to application REQ-BC-0239	Applications	
19 May 2025, 04:15:02 PM	 Rohit Verma Verifier	Verified application REQ-BC-0238	Applications	
19 May 2025, 03:02:18 PM	 Priya Nair Program Lead	Updated service details Trade Licence	Services	



This audit trail is immutable and tamper-evident.

[Learn more](#)



New jurisdiction

Status: Published

36 jurisdictions



Following ✓



Follow

— Project updated — 1d

4	Highvale County	964
---	-----------------	-----

[View all](#)

Follow



Follow

- Dashboard
- Services
- Applications
- Agencies
- Documents
- Payments
- Permits
- Grievances

Northbridge District Code NB-114

Follow Share Export

1,842 followers

Administrative level: District Official source Published · 12 Jul 2026

- Overview
- Governance
- Budget
- Projects
- Indicators
- Benchmark
- Services
- Assets
- Elections
- Consultations
- Open Data
- Timeline
- Corrections

POPULATION 1,284,600	AREA 2,410 km2	HOUSEHOLDS 312,450	ESTABLISHED 1954	TIME ZONE UTC+02:00	LANGUAGES English, Meridian	ALD CURRENCY ALD
-------------------------	-------------------	-----------------------	---------------------	------------------------	--------------------------------	---------------------

Governance scorecard

128 core indicators · period 2028 · coverage 84%



Insights

Rule based · every insight cites its evidence

- Infrastructure development has surpassed the 5-year target by 12%, driven by increased investment in road networks and public transport.
- Economic indicators show a positive trend, with a 4.5% increase in small business registration in the last quarter.
- Environmental score requires attention, specifically in the areas of waste management and air quality in industrial zones.
- Citizen engagement levels (2022-2026)

View detailed insights report

Northbridge District — Governance

Export

Add official

Overview

Governance

Budget

Projects

Indicators

Benchmark

Assets

Elections

Consultations

Open data

Timeline

Elected representatives 6



Civic Alliance

Ellery Vance

District Council Chair

Term Mar 2023 — Mar 2028

Next election Mar 2028

Attendance 92%



Independent

Marta Quinn

Councillor, Riverside Ward

Term Jul 2024 — Jul 2029

Next election Jul 2029

Attendance 78%



Unity Front

Devon Ashcroft

Councillor, Highfield Ward

Term Mar 2023 — Mar 2028

Next election Mar 2028

Attendance 95%



Ellery Vance

District Council Chair

BIOGRAPHY

Ellery Vance was elected District Council Chair in 2023, advocating for sustainable infrastructure, civic engagement, and equitable resource distribution across Northbridge. Prior to this role, she served as a Councillor for 5 years.

RESPONSIBILITIES

Presides over District Council meetings. Sets meeting agendas. Represents Northbridge District in inter-county affairs. Appoints committee chairs.

COMMITTEES

Finance & Audit Committee, Urban Planning & Development, Environment & Sustainability.

OFFICE HOURS

Tuesdays & Thursdays: 10:00 AM — 2:00 PM.
First Saturday of each month: 9:00 AM — 12:00 PM.

OFFICE ADDRESS

Northbridge Civic Center,
120 Civic Way, Suite 401, Northbridge, MC.

LINKS

[Official website](#) · [Social media](#) · [Contact page](#)

Administrative officials 4



Iris Chen

Chief Administrative Officer

In office 3 years 2 months



Leo Park

Director of Public Works

In office 1 year 5 months



Commitments

84% On track



Riverside footbridge repair



Delivered



Ward-wide water metering



In progress



Night bus route extension



Stalled



Open budget publication

Promised

-  Dashboard

 Services

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- COMMUNITY INTELLIGENCE
-  Jurisdictions

 Governance

 Budget

ACTIVE

 Projects

 Indicators

 Public assets

 Open data

Fiscal year: 2026-27

Currency: XCU

Status: Approved

Download budget document

TOTAL REVENUE

1.42B

Planned 1.50B, 94.7% realised

TOTAL EXPENDITURE

1.31B

Planned 1.448

BUDGET EXECUTION

91.2%

of approved expenditure

PER-CAPITA EXPENDITURE

1,046

population 1.25M (2028)

Planned vs actual expenditure by category

Planned

Actual

Education

Healthcare

Roads & Transport

Water & Sanitation

Energy

Public Safety

Social Welfare

Housing

Administration

Revenue sources

1.42B

Total revenue

Taxes

44%

Fees & charges

18%

Grants

15%

Intergovernmental transfers

15%

Loans

8%

Budget lines

Export CSV

Category	Department	Planned	Actual	Variance	Variance %	Share %
Education	Dept. of Education	312.0M	298.4M	-13.6M	-4.4%	22.8%
Healthcare	Dept. of Health	268.5M	259.9M	-9.3M	-3.5%	19.8%
Roads & Transport	Dept. of Transportation	182.0M	181.0M	-11.0M	-5.7%	13.8%
Water & Sanitation	Dept. of Utilities	150.0M	145.5M	-4.5M	-3.00%	11.1%
Energy	Dept. of Energy	120.0M	115.2M	-4.8M	-4.0%	8.8%

 Source: hypothetical municipal budget document, published (illustrative)

- Dashboard
- Services
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- Documents
- Payments
- Permits
- Grievances
- Community Intelligence

Search projects, codes or contractors

Export CSV



Development projects

42 projects - Northbridge District - 2026

Status: All Department: All Funding: All Year: 2026

PROJECT	DEPARTMENT	CONTRACTOR	FUNDING	BUDGET ACTUAL	PROGRESS	STATUS
Riverside Ward Storm Drain Upgrade PRJ-2026-0142	Public Works	Meridian Civil Works	State grant	4.20M / 3.86M	68%	In progress Delayed 47 days
Central Market Solar Rooftop PRJ-2026-0191	Energy	Helio Infra	CSR	0.85M / 0.12M	15%	Tendered
Northbridge Bus Terminal Retrofit PRJ-2026-0127	Transport	TransBuild	Loan	6.40M / 0.00M	0%	Planned
Lakeview Health Clinic PRJ-2025-0884	Healthcare	Aster Constructions	Local revenue	1.75M / 1.81M	100%	Completed
Westfield Water Pipeline II PRJ-2020-0118	Water	Cascade Utilities	International aid	3.30M / 1.12M	34%	Suspended
Harbour Road Resurfacing PRJ-2020-0112	Roads	PavoMasters	Local revenue	0.95M / 0.90M	70%	Awarded
Showing 1-6 of 42						

Riverside Ward Storm Drain Upgrade
PRJ-2026-0142

Project Overview
Replacement of 6.2 km of storm drainage along the Riverside Ward corridor, Including three catch-basin junctions and outfall regrading. Awarded under tender TND/NB/2026/0087.

Tender ref TND/NB/2026/0087
[View tender notice](#)

Details	
Department	Contractor
Public Works	Meridian Civil Works
Funding Source	Actual Spend
State grant	\$3.86M
Start Date	End Date
Jan 1, 2026	Dec 31, 2026
68%	

Status Report In progress Delayed 47 days

- Timeline**
- Site survey and design - Completed 22 Feb
 - Mobilisation - Completed 09 Mar
 - Trunk drain excavation - In progress, due 30 Jun
 - Outfall regrading - Delayed, due 02 Jun

- Documents**
- tender-notice.pdf
 - award-letter.pdf
 - progress-report-q2.pdf

View Full Details Contact Project Lead

- Dashboard
- Services
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- Community Intelligence

KPI Domains

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- Economy 18
- Education 22
- Healthcare 19
- Infrastructure 16
- Public Safety 11
- Environment 13
- Social Welfare 9
- Utilities 12
- Transport 10
- Housing 8
- Governance 7
- Digital 6

Indicators — Northbridge District

22 indicators · Education · period 2026

Adult Literacy Rate

EDU.LITERACY.RATE

87.4%

▲ 2.1%



SDG 4

Net Enrolment Ratio

EDU.ENROL.PRIMARY

94.8%

▲ 1.3%



SDG 4

Pupil-Teacher Ratio

EDU.PTR

28.0

▼ 1.6



SDG 4

Secondary Completion Rate

EDU.COMPLETION.SEC

76.2%

▲ 3.4%



SDG 4

Schools with Safe Water

EDU.WASH.WATER

81.0%

▲ 4.2%



SDG 6

Digital Classroom Coverage

EDU.DIGITAL.CLASS

62.5%

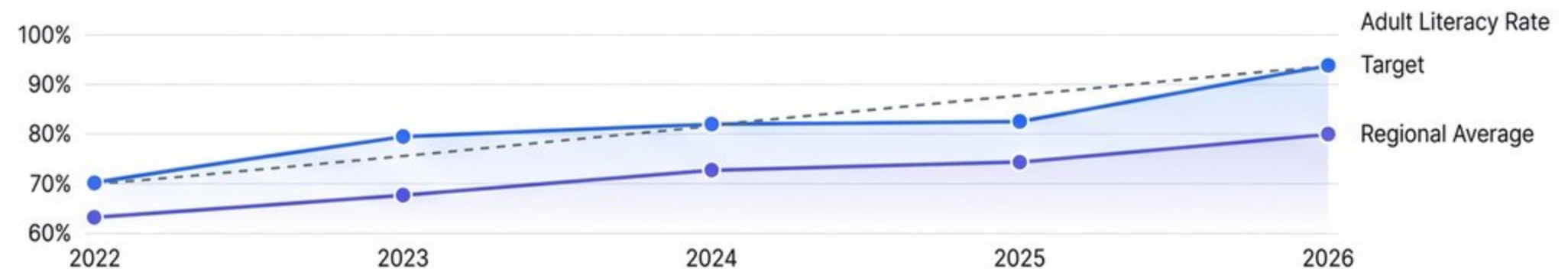
▼ 0.8%



SDG 4

Education Indicators Trend Analysis — Northbridge District

Select Indicator Adult Literacy Rate



Analysis: Consistent growth over the last 5 years, currently exceeding the regional average but still below the 2026 target. Key areas for improvement include rural districts and adult education programs.

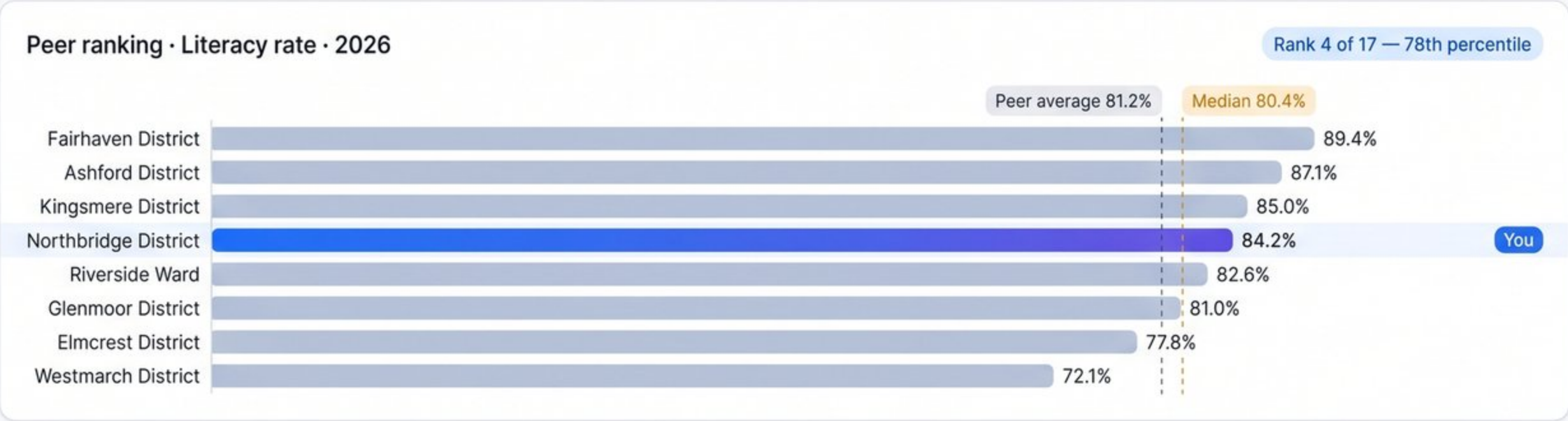
Data Sources: Meridian County Education Department, National Statistics Bureau.

- Dashboard
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- Community Intelligence
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 - Budget
 - Projects
 - Indicators
 - Benchmark
 - Open Data

Benchmark — Northbridge District

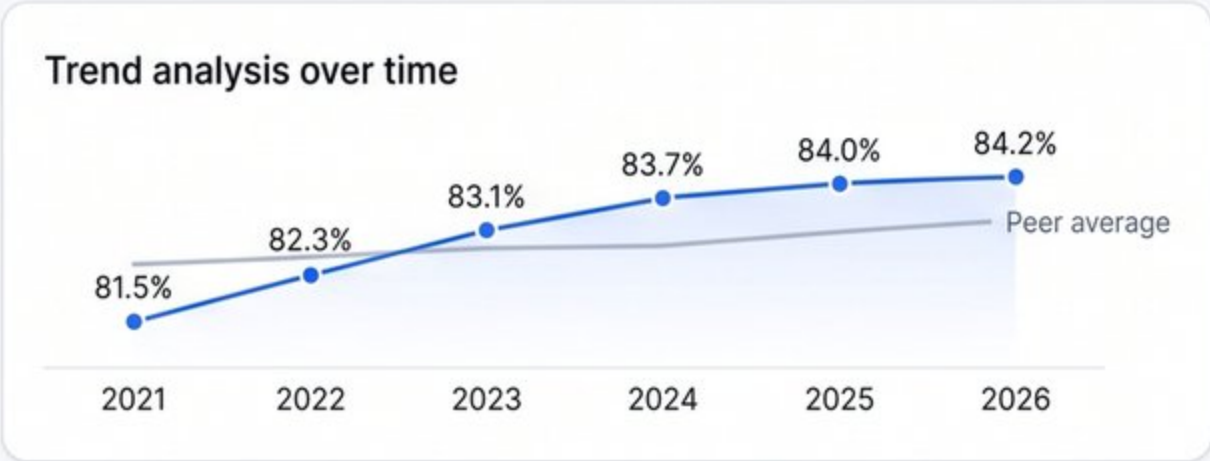
Jurisdiction Intelligence · compare against peer jurisdictions

Indicator: Literacy rate (EDU.LITERACY.RATE) | Period: 2026 · Annual | Siblings | Children | Parent average | Same level national | Custom peers



Rank movement vs previous period

Jurisdiction	Value	Rank	Change
Fairhaven District	89.4%	1	↑ 2
Ashford District	87.1%	2	↓ 1
Kingsmere District	85.0%	3	— 0
Northbridge District	84.2%	4	↑ 3
Riverside Ward	82.6%	5	↓ 2



Service & department performance

Northbridge District — computed from the service catalogue and casework

18,432

Total applications

↗ +12.4%

71.8%

Approval rate

↗ +2.1%

38.6 hrs

Avg processing time

↓ -8.3%

88.2%

SLA compliance

↗ +0.8%

1,264

Open backlog

↗ +4.8%

Department league table

Sorted by SLA compliance, best to worst,

Export

Agency	Applications	Approved	Rejected	Pending	Avg processing (hrs)	SLA compliance
Civil Registry Office	4,120	3,341	268	511	21.4	96%
Land & Property Bureau	3,266	2,410	322	534	33.7	92%
Transport Authority	2,988	2,101	407	480	41.2	89%
Trade Licensing Board	2,415	1,684	356	375	47.9	84%
Water & Sanitation Utility	1,540	902	311	327	68.5	69%

By service

Service	Applications	Approved	Pending	Avg processing (hrs)	SLA %
Birth Certificate	3,204	2,940	180	14.2	97%
Building Permit	2,118	1,402	421	62.8	74%
Trade License Renewal	1,875	1,466	208	29.1	91%
Water Connection	1,640	1,108	366	55.4	79%

Computed live from applications and grievances — no data duplicated.



Public asset registry

184 assets · Meridian County

All categories

Operator

Status

Northbridge District Hospital

Hospital Public Operational

320 beds · Open 24 hours



Riverside Ward Primary School

School Public Operational

780 students · Mon-Fri 08:00-15:30



Meridian Community Health Clinic

Clinic NGO Operational

45 beds · Mon-Sat 08:00-18:00

Central Water Treatment Works

Water facility Public Under maintenance

12 ML/day · Restricted access

Eastgate Transit Interchange

Transit station Public-private Operational

24 bays · Daily 05:00-23:00



Lakeview Sports Complex

Sports facility Private Operational

2,400 seats · Daily 06:00-21:00

 Search assets in Northbridge District

 Filters

 Add asset

Layers

-  Schools ☒
-  Hospitals & clinics ☒
-  Police & fire stations ☒
-  Water & power facilities ☒
-  Transit stops ☒
-  Parks & sports ☒
-  Government offices ☒
-  NGOs ☒
-  Projects ☐
-  Grievance hotspots ☐

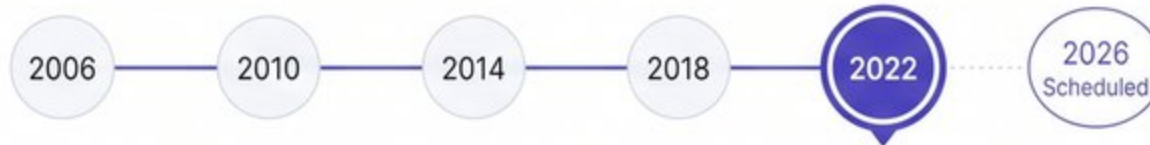


-  Dashboard
-  Services
-  Applications
-  Agencies
-  Documents
-  Payments
-  Permits
-  Grievances
-  **Community Intelligence**
- Overview
- Governance
- Budget
- Projects
- Indicators
- Elections**
- Consultations
- Open Data

Elections & participation

Northbridge District — Jurisdiction Intelligence

Elections



District Council Election 2022 · Declared 12 Mar 2022

Candidate	Party	Votes	Vote %	Position
 A. Ferreira	Civic Alliance	48,412	42.6%	1
M. Okonjo	Riverside Progress Party	27,105	23.8%	2
L. Bergstrom	Independent	22,400	19.7%	3
S. Haddad	Meridian Green Front	15,824	13.9%	4

Turnout

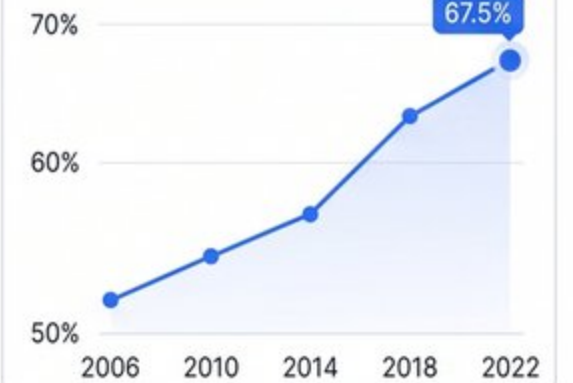
Registered voters
168,420

Votes cast
113,741

Turnout
67.5%

Valid / invalid
112,309 / 1,432

Turnout over time



Ward 4 participatory budget 2026 Participatory budget

Closes in 9 days · 2,047 responses



Consultations

Riverside Ward footpath renewal	Survey	⌚ Closes in 6 days 412 responses	Participate
Night bus route extension	Poll	⌚ Closes in 12 days 1,284 responses	Participate
Northbridge draft zoning plan	Public hearing	⌚ Closes in 3 days 96 responses	Participate

Open data catalogue

42 published datasets

 Search datasets, tags or publishers

API docs

+ New dataset

Domain: All

Format: All

Licence: All

Frequency: All

Coverage: 2020-2026

Clear filters

Dataset name	Domain	Format	Licence	Version	Coverage	Frequency	Rows	Size	Downloads
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Ward-level water supply coverage	Utilities	CSV	CC-BY	v2.1.0	2021-2026	Annual	18,420	3.2 MB	1,284	Download
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Primary school enrolment by ward	Education	XLSX	CC0	v1.4.0	2019-2025	Annual	6,905	1.1 MB	962	Download
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Municipal budget lines 2026	Finance	JSON	ODbL	v1.0.2	2026	Quarterly	2,140	740 KB	1,507	Download
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Ward boundary polygons	Governance	GeoJSON	CC-BY	v3.0.0	2024-2026	Adhoc	312	8.6 MB	2,038	Download
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Annual audit report	Finance	PDF	CC-BY	v1.0.0	2025	Annual	N/A	4.8 MB	845	Download
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Grievance resolution times	Governance	CSV	CC-BY	v2.1.2	2023-2025	Monthly	5,210	2.6 MB	1,120	Download
----------------------------	------------	-----	-------	--------	-----------	---------	-------	--------	-------	----------

Ward-level water supply coverage

Detailed data on the percentage of households with access to improved water sources at the ward level, collected annually.

Download

Metadata

Domain	Utilities
Format	CSV
Licence	CC-BY
Version	v2.1.0
Coverage	2021-2026
Frequency	Annual
Rows	18,420
Size	3.2 MB
Downloads	1,284
Source	Meridian County Water Dept.
Publisher	GovCitizenHub
Last updated	Oct 15, 2025

Data Dictionary

Preview



Related datasets

Ward-level sanitation coverage
Water quality test results (2024)

Data quality

High quality, validated data. No known issues.

Contact publisher

- Dashboard
- Services
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- Payments
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- Grievances
- Agencies
- Community Intelligence
- Settings
- Help & Support

Source

Northbridge District Statistical Register

Source URL

data.northbridge.example/registry

Source date

12 Mar 2026

Unverified

✓ Official

Community verified

Disputed

Suggest a correction

Anyone can propose a fix. Evidence required.

Entity

Jurisdiction — Northbridge District

Field

population

Current value

412,860

Proposed value

418,204

Rationale

Register updated after the 2026 enumeration round; the published figure predates that revision.

Evidence URL

data.northbridge.example/registry/2026

Evidence files

Drag files here or browse — PDF, CSV, XLSX, JPG

northbridge-register-2026.pdf · 1.4 MB

Submit proposal

Cancel

Review queue

Data change proposals awaiting an official decision

All 24

Submitted 9

Under review 6

Accepted 7

Rejected 2

Entity	Field	Current	Proposed	Submitted by	Submitted	Status
Northbridge District Jurisdiction	population	412,860	418,204	R. Miller	14 Mar 2026	Submitted
Rationale Register updated after the 2026 enumeration round; the published figure predates that revision. Evidence URL data.northbridge.example/registry/2026 Evidence file northbridge-register-2026.pdf · 1.4 MB Accept Reject Comment						
Southbridge County Jurisdiction	population	156,000	155,000	A. Chen	13 Mar 2026	Accepted
East District Jurisdiction	founded	1890	1892	B. Davis	12 Mar 2026	Under review
West City Jurisdiction	mayor	J. Doe	K. Smith	C. Evans	11 Mar 2026	Rejected

<

1

>

>>

Dashboard

Services

Applications

All Applications

New Application

Agencies

Documents

Payments

Permits

Grievances

Community Intelligence

Developer Portal

Trade Licence Renewal

APP-2026-004871

IN REVIEW

NORMAL

Day 9 of 15

Service	Agency	Filed	Assigned desk
Trade Licence Renewal	Licensing & Trade	14 Mar 2026	Licensing Desk 2

Required documents

Identity proof	Accepted
Address proof	Accepted
Previous licence copy	Pending
Fire safety certificate	Missing

Case notes

- DOCUMENT REVIEW** · A. Smith · 2h ago
Identity and Address proofs validated. Application moving to review.
- QUERY SENT** · J. Doe · 1d ago
Applicant contacted regarding missing Previous Licence Copy.
- APPLICATION FILED** · System · 14 Mar 2026
Initial submission received.

GovCitizenHub Assistant

Ask me to do things on this screen

Screen context

route: /applications/:id type: APPLICATION

id: 4f8c...9a21 tab: documents

Form data, documents and citizen details are not sent.

What is still outstanding on this case?



Two items are outstanding.

- Previous licence copy - Pending, required by Trade Licence Renewal
- Fire safety certificate - Missing, required by Trade Licence Renewal

Draft a request for the licence copy.



Drafted. Review it before it is sent.

Ask anything, or describe what to create...



Dashboard

Services

Applications

Agencies

Documents

Payments

Permits

Grievances

Community Intelligence

Developer Portal

Eastmere Province / Northfield District

Northfield District

Also known as Northfield

DISTRICT OFFICIAL PUBLISHED Follow

Profile Governance Budget Projects Indicators Benchmark Services Public assets Elections Consultations Open data Timeline Corrections

Scorecard

Score withheld

Coverage 34% of core indicators - below the publishable threshold

Healthcare		71	↓
Education		64	→
Infrastructure		48	↓
Public safety	Not enough data		
Environment		55	↑
Governance		62	→

Measured 11 of 32 core indicators

Insights

HIGH - 2

HIGH

EMERGING ISSUE

Healthcare

HLTH.IMM.COV

Immunisation coverage fell sharply this period
Coverage dropped well past the alert threshold between the last two periods.

EVIDENCE

- Previous period value: 78.4
- Latest period value: 61.2

HIGH - 3

HIGH -

EMERGING ISSUE

Healthcare

Dashboard

Services **ACTIVE**

Applications

Agencies

Documents

Payments

Permits

Grievances

Community Intelligence

Developer Portal

Proposed design - roadmap

Describe your problem

English Auto-detect

My water connection was cut off after the road widening work and has not come back |



Find services

Nothing is submitted for you - you choose what to open.

How this works

You describe it

We match published services only

You see why each matched

You choose and apply

Draft

Matched services - 3

Browse all categories instead

1 Water Supply Reconnection
Northfield Water Utility

UTILITIES

Fixed fee

7 day SLA

High confidence

Why this matched: This is the service for restoring a supply that was disconnected.

2 Road Works Damage Claim
Roads & Transport Department

OTHER

No fee

21 day SLA

Medium confidence

Why this matched: Covers damage caused by municipal road works, if you also want compensation.

3 Report a Civic Issue
Ward Office 4

GRIEVANCES

No fee

10 day SLA

Low confidence

Why this matched: Use this only if no specific service applies.

- Dashboard
- Services
- Applications
 - All Applications
 - New Application
- Proposals
- Agencies
- Documents
- Payments
- Permits
- Grievances
- Community Intelligence
- Developer Portal

Proposals for review

Pending 7 Accepted 12 Rejected 3

Reject all low confidence

Proposed design - roadmap

Agent activity

- Accept receiwal APP-2026-004871 10 mins ago
- Accepted approval APP-2026-004902 20 mins ago
- Applications normal APP-2026-004902 20 mins ago
- Agent acknowledgment GRV-2026-000318 2 hours ago
- Action reminded GRV-2026-000318 3 hours ago

CLASSIFICATION APP-2026-004871 - Trade Licence Renewal

High confidence

Proposed category Licences & Permits, priority Normal

Rationale The service record sits under the licences group and no expedited flag was set.

Evidence read Service record: Trade Licence Renewal

- Submitted field labels only: business name, ward, previous licence number

Accept Edit Reject Nothing changes until you accept.

DOCUMENT GAP APP-2026-004902 - Building Plan Approval

High confidence

Fire safety certificate is missing

- Service requires: fire safety certificate
- Checklist state: not uploaded

Accept Edit Reject Nothing changes until you accept.

DRAFT REPLY GRV-2026-000318 - Blocked drain, Ward 4

Medium confidence

Drafted acknowledgement for officer review

Your report about the blocked drain in Ward 4 has been received. A sanitation inspector will visit within three working days.

Accept & edit before sending Edit Reject Never sent automatically.

Dashboard

Services

Applications

Agencies

Documents

Payments

Permits

Grievances

Community Intelligence

Developer Portal

PROPOSED DESIGN

Proposed design - roadmap

Open applications

1,248

At risk this week

37

Breached

6

SLA compliance

91%

Watch loop

Cadence - Every 6 hours
Last run - 42 min ago
Next run - in 5 h 18 m

Configure

Findings raised this run

1 HIGH Trade Licence Renewal is trending to breach

Six cases reach day 15 within 4 days

Attached case-list

APP-2026-004871

APP-2026-004874

APP-2026-004880

Review proposal

Dismiss

APP-2026-004898

APP-2026-004891

APP-2026-004902

2 MEDIUM Licensing Desk 2 queue depth is outpacing throughput

Desk is a uoctt 2, 15 pending 27 on 33 vs its weekly decided

APP-2026-004871

APP-2026-004874

Review proposal

Dismiss

3 LOW Building Plan Approval cases ageing past document review

APP-2026-004871

APP-2026-004891

APP-2026-004902

Review proposal

Dismiss

Findings are proposals - the loop never reassigns or escalates a case itself.

Service performance

League table

Service	Filed	Pending	Avg hours	SLA %
Trade Licence Renewal	248	20	41 h	SLA
Building Plan Approval	205	13	24 h	SLA
Birth Certificate	209	13	47 h	SLA
Property Tax Assessment	135	10	23 h	SLA
Water Connection	103	8	91%	SLA

Grievance clusters

- Dashboard
- Services
- Applications
- Agencies
- Documents
- Payments
- Permits
- Grievances
- Community Intelligence
- Developer Portal
 - Overview
 - API Keys
 - Agent Tools

LEFT COLUMN · 54%

Tool surface - 34 tools

Not published

Agencies (5)

agencies_get agencies_list agencies_create agencies_update agencies_archive

Services (5)

services_get services_list services_create services_update services_transition

Applications (6)

applications_get applications_list applications_create applications_update applications_submit applications_transition

Documents (2)

documents_add documents_review

Case notes (1)

case_notes_add

Permits (4)

permits_issue permits_list permits_verify permits_revoke

Payments (5)

payments_get payments_list payments_create payments_mark_paid payments_refund

Grievances (5)

grievances_get grievances_list grievances_report grievances_update grievances_transition

Health (1)

health

Destructive - no confirmation step yet

Names are prefixed per product.

RIGHT COLUMN

Built - not yet published or gated

Governance

- Authentication device code login
- Authorisation enforced at the gateway per field
- Tenancy no input accepts a workspace id
- Failures structured errors, never raw traces

Agent session

```
1 operator: create one agency and three draft services, then publish them
2 health -> ok
3 agencies_create -> created
4 services_create x3 -> created
5 services_list -> 3 draft
6 services_transition -> published
```