

COMMERCE IMPLEMENTATION & CONSULTING

Expert hands on Kadaikodi

Kadaikodi is a cart & commerce platform you can run yourself, but you do not have to do it alone. We help you adopt and get more from Kadaikodi, and we deliver done-for-you commerce outcomes powered by it: storefront setup, integrations, migrations, fulfilment operations, governance, and enablement.



GROUNDED IN THE PRODUCT

RBAC & AUDIT THROUGHOUT

HEADLESS & API-FIRST

01 What we do

Kadaikodi is the cart & commerce management platform: a headless control plane for cart, checkout, catalog, orders, merchants, and fulfilment. The services cover the whole Kadaikodi commerce lifecycle.

Every service is grounded in a real product capability. Engage one, or combine several into a program. The same loop applies whether it is a one-week storefront setup or a multi-quarter marketplace program: scoped, reviewable, and audited at every step.



TRACK 01

Improve your Kadaikodi

Consulting, implementation, migration, security, and training so your team gets the full value of the platform, faster, and with governance from day one.

Commerce Consulting & Architecture · Migration & Onboarding from Existing Tooling · Fulfilment & Operations Enablement · Commerce Intelligence & AI Enablement · Security, RBAC & Governance · Training & Team Enablement

TRACK 02

Powered by Kadaikodi

Done-for-you outcomes we deliver using the product (storefront setup, integrations, and managed commerce operations) so you can focus on selling.

Implementation & Storefront Setup · Integrations & Headless Extensibility · Managed Commerce Operations



02 · TRACK ONE

Improve your Kadaikodi

Consulting, implementation, migration, security, and training so your team gets the full value of the platform, faster, and with governance from day one.

ENGAGE ONE, OR COMBINE SEVERAL

From catalog model to a smooth daily operation

Design the right selling surface, move off scattered cart, catalog, order and merchant tools, tune the order queue to how you fulfil, put the data to work, govern who can do what, and get merchants, operators and engineers productive.

- 2.1 Commerce Consulting & Architecture
- 2.2 Migration & Onboarding from Existing Tooling
- 2.3 Fulfilment & Operations Enablement
- 2.4 Commerce Intelligence & AI Enablement
- 2.5 Security, RBAC & Governance
- 2.6 Training & Team Enablement



02 Improve your Kadaikodi: model it and run it

2.1 · CONSULTING

Commerce Consulting & Architecture

We help you design the right selling surface on Kadaikodi (headless cart, catalog model, order lifecycle, and merchant structure) so a single storefront or a multi-merchant marketplace is modelled correctly from day one.

DELIVERABLES

- Discovery of your current cart, checkout, catalog, and order tooling
- Catalog modelling for physical products and bookable services under one model
- Order-lifecycle and fulfilment-type design (pickup, delivery, on-demand)
- Single-store vs. multi-merchant marketplace topology recommendations
- Workspace, RBAC, and multi-tenancy design grounded in the platform

2.2 · MIGRATION

Migration & Onboarding from Existing Tooling

Moving off a tangle of cart libraries, a separate PIM, an order tool that does not talk to fulfilment, and a merchant spreadsheet? We migrate your catalog, orders, and merchants into Kadaikodi with minimal disruption.

DELIVERABLES

- Inventory of current cart, catalog, order, and merchant systems
- Catalog and offering migration with mapping and validation
- Historical order and merchant data import where feasible
- Parallel-run validation and a reversible cutover plan
- Team handover with runbooks for the new commerce model

2.3 · FULFILMENT

Fulfilment & Operations Enablement

We turn the order queue into a smooth daily operation (confirm, prepare, ready, dispatch, deliver) with worker rosters, task dispatch, and the status transitions that power customer tracking, configured to how you actually work.

DELIVERABLES

- Order-queue and lifecycle configuration tuned to your fulfilment model
- Worker roster, roles, and task-dispatch setup for field teams
- Pickup, delivery, on-demand, and home-service flow design
- Status-timeline and ETA configuration for customer tracking
- Reviews and reputation wiring so trust is built into every order



02

Improve your Kadaikodi: use the data, govern it, make it stick

2.4 · INTELLIGENCE

Commerce Intelligence & AI Enablement

We help you put the platform's data to work (demand patterns, pricing, smart discovery, and route optimization) as a governed roadmap, so decisions move from gut-feel to data-backed without overstating what exists today.

DELIVERABLES

- Analytics setup for revenue, orders, AOV, and merchant performance
- Demand and pricing experiments scoped against your real catalog
- Smart-discovery and recommendation enablement as it ships
- Route- and dispatch-optimization design for delivery operations
- Honest current-vs-roadmap framing so expectations stay accurate

2.5 · GOVERNANCE

Security, RBAC & Governance

We tune Kadaikodi to your compliance bar: least-privilege roles across customer, merchant, worker, investor, and admin, audited actions, and governed money flows, inherited from the Burdenoff platform rather than re-invented.

DELIVERABLES

- Workspace RBAC role design and least-privilege access reviews
- Multi-role identity setup with every action scoped and attributable
- Audit-log review, retention configuration, and evidence workflows
- Marketplace-investment governance and transparent-terms review
- Data-protection and subprocessor alignment for your jurisdiction

2.6 · ENABLEMENT

Training & Team Enablement

We get your merchants, operators, and engineers genuinely productive, not just logged in. Role-based sessions and golden-path playbooks so a new operator runs the queue, and a new developer drives the headless API, in hours.

DELIVERABLES

- Hands-on workshops for merchants, operators, and platform teams
- Golden-path playbooks for onboarding, catalog, and fulfilment
- API, CLI, MCP, and SDK enablement for engineering teams
- Admin and oversight training for marketplace operators
- Onboarding checklists and curated learning paths

03 · TRACK TWO

Powered by Kadaikodi

Done-for-you outcomes we deliver using the product (storefront setup, integrations, and managed commerce operations) so you can focus on selling.

SET IT UP, OR HAND US THE QUEUE

Storefronts, integrations, and managed operations

Our engineers work alongside yours to set up your selling surface and connect your systems through the API. When you would rather focus on selling, we run the commerce backend for you.

3.1 Implementation & Storefront Setup

3.2 Integrations & Headless Extensibility

3.3 Managed Commerce Operations





03

Powered by Kadaikodi

3.1 · IMPLEMENTATION

Implementation & Storefront Setup

Our engineers set up Kadaikodi with you end to end: catalog, checkout, orders, and merchants configured to your process, and your storefront, app, or kiosk connected to the headless cart through the API, so you launch with a working selling flow.

DELIVERABLES

- Headless cart & checkout wired into your web, mobile, or kiosk front end
- Catalog import and offering setup with pricing, discounts, stock, and tags
- Order, payment, tax, and discount configuration for your jurisdictions
- Merchant onboarding, verification, and business-profile setup
- Sandbox-validated cutover so the first real order works on day one

3.2 · INTEGRATIONS

Integrations & Headless Extensibility

Kadaikodi is headless and API-first. We connect your own systems (payment providers, logistics and delivery, ERP/accounting, notifications, and analytics) through the API and events, so commerce data flows instead of being re-keyed.

DELIVERABLES

- Payment-gateway and wallet setup on the platform billing rails
- Logistics, delivery, and dispatch systems connected through the API
- ERP, accounting, and inventory sync for orders and payouts
- Webhook and event setup for your downstream systems
- API and SDK guidance for storefront, kiosk, and partner-app teams

3.3 · OPERATIONS

Managed Commerce Operations

Prefer to focus on selling? We operate your Kadaikodi commerce backend for you: monitoring order health, keeping catalog and merchants current, watching payment and payout flows, and acting on what the data shows.

DELIVERABLES

- Order- and fulfilment-health monitoring across the marketplace
- Catalog, pricing, and merchant-verification upkeep
- Payment, payout, refund, and wallet-flow oversight
- Scheduled maintenance, backups, and incident response
- Usage, quota, and analytics reporting back to your team

03 Two ways we deliver on Kadaikodi



WE SET IT UP WITH YOU

Storefronts, integrations, and headless commerce

Our engineers work alongside yours to set up your selling surface on Kadaikodi. The headless cart, checkout, catalog, and order lifecycle are driven from your storefront, app, or kiosk via API, validated in a sandbox before a single real order flows.

- Headless cart & checkout wired into web, mobile, or kiosk front ends
- Catalog, payment, tax, discount, and merchant configuration
- Sandbox-validated cutover so the first real order works on day one



OR HAND US THE QUEUE

Managed commerce operations

When you would rather focus on selling, we run the commerce backend for you: order and fulfilment health, catalog and merchants kept current, payment and payout flows watched, with usage, quota, and analytics reporting back to your team.

- Order- and fulfilment-health monitoring across the marketplace
- Catalog, pricing, and merchant-verification upkeep
- RBAC-scoped, fully audited money flows, never shared secrets



04 How we engage

A clear path from intent to impact. The same loop whether it is a one-week storefront setup or a multi-quarter marketplace program: scoped, reviewable, and audited at every step.

01

Discover

We map your storefront, catalog, orders, merchants, and goals, and agree on what "done" looks like before any work starts.

02

Plan

A scoped, reviewable plan: cart and catalog model, order lifecycle, integrations, RBAC, and rollout sequence, with checkpoints where it matters.

03

Configure

We connect your front end to the headless cart, import the catalog, configure fulfilment, and validate everything in a sandbox, shipping in increments you can see.

04

Operate

We hand over with docs and enablement, or stay on to run the commerce backend: monitored, audited, and reporting from the first day.

ENGAGEMENT MODEL

Engage one service, or combine several into a program.

PRICING

Contact us. Tell us about your storefront, catalog, and goals and we will scope the right mix.



05

We leave your team able to run it without us

Every engagement ships documentation, golden-path playbooks, and hands-on enablement. Whether you keep us on to operate the commerce backend or take the keys yourself, your merchants, operators, and engineers understand the platform, not just the dashboard.

- Role-based workshops for merchants, operators, and engineering teams
- API, CLI, MCP, and SDK enablement so teams extend it themselves
- Onboarding checklists and curated learning paths

SUPPORT & SLAS

From standard support to priority response with defined SLAs, we keep your commerce running: incident response, upgrade guidance, and a named point of contact for enterprise engagements. Tiers are scoped to your plan and operational needs.

HOW TO START

Let's scope what you need

Tell us about your storefront, catalog, and goals. We will recommend the right mix of consulting, implementation, operations, and enablement, and a plan to get there.

TALK TO OUR TEAM

kadaikodi.com/contact

GET STARTED FREE

app.kadaikodi.com

EXPLORE THE PRODUCT FIRST

kadaikodi.com/features

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